nexthink

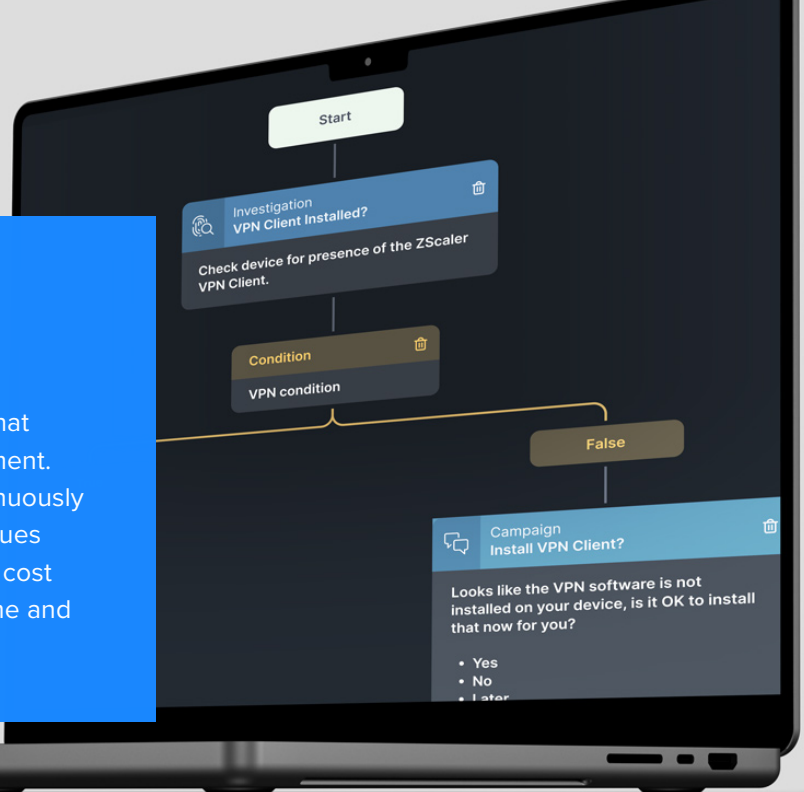## Nexthink Flow
Automating Business Value

Nexthink Flow is a powerful orchestration engine that bridges the gap between monitoring and management. Real-time automated workflows instantly and continuously detect, communicate, integrate and act to solve issues without human intervention. Reduce the hours and cost required to complete repeat tasks, reduce downtime and improve overall productivity of IT and employees.

Improve EUC Efficiency

Nexthink Flow's low code visual designer makes it easy to build automated workflows for the most common business-critical IT processes. Flow's functionality is further enhanced by:

- Real-time event triggers to auto-respond to critical events
- 3rd party integrations with two-way flow of data and action
- Visibility into employee experience of services, hardware and applications
- Pre-built workflow content for most common issues
- Dashboards that display workflow outcomes and execution level drill downs

Increase Productivity ↑

3,796
hours saved per year across every 100k devices.

Achieve Greater IT and Employee Productivity

Improve employee experience by resolving more issues with less employee and IT involvement. Reduce tickets, save costs and scale the power of your IT organization with:

- Automated cost savings with software license reclamation and hardware refresh use cases
- Increased productivity with less reliance on experts and PowerShell coding
- Reduced ticket count with real-time remediation
- Greater IT efficiency without costly L2 and L3 escalations

Proven Customer Outcomes

QUALCOMM INCORPORATED
98% VPN Compliance Achieved

- VPN crashed frequently due to noncompliant versioning
- Eliminated disruptions and security issues for 90% of workforce
- Workflow saw 98% success rate

KEYSIGHT TECHNOLOGIES
Reduced Tickets with Automatic Driver Updates for Dell & HP Devices

- Eliminated need for engineer intervention in entire process, from device identification and segmentation to driver updates and validation
- Greatly reduced incoming tickets related to driver issues
- Increased driver reliability to 99.8%

"
Flow allows you to focus more on the jobs you want to get done rather than trying to constantly try to fix things that are broken."

Chris Ord
IT Engineer, Staff, Qualcomm Incorporated